

# Mastercard Flight Delay Pass



## Your customers can now turn flight delays into lounge stays with Cash Passport!

Mastercard are thrilled to announce that we've added an exciting new benefit to Cash Passport – the Mastercard Flight Delay Pass!

We know that your customers find flight delays annoying – now they can turn it into a more pleasant experience, thanks to this new benefit on Cash Passport. Cardholders can enjoy complimentary access to airport lounges worldwide when their flight is delayed for 2 hours or more.

### Customer benefits

- 1,000+ airport lounges – Access to over 1,000 Loungekey™ airport lounges in over 100 countries
- Bring a friend – One travel companion on the same flight can enjoy the benefit with you
- Unlimited registrations – A complimentary service you can use as often as you need

### Getting the pass is easy for customers

1. Register a flight – Go to [Flight Delay Pass](#) to register with your name, flight details, email and mobile number. The flight registration must take place no later than the flight's scheduled departure time
2. Flight monitoring – Mastercard tracks flight status and sends you an email and SMS with your lounge passes when a flight is delayed more than 2 hours
3. Redeem lounge visit – Simply flash the lounge pass sent by Mastercard Flight Delay Pass to gain lounge access

INTERNAL USE FOR CASH PASSPORT DISTRIBUTORS

[Full Terms and Conditions](#)



Mastercard Prepaid Management Services Australia Pty Ltd (ABN 47 145 452 044, AFSL 386 837) arranges for the issue of the Cash Passport™ Platinum Mastercard® ("Cash Passport") in conjunction with the issuer, EML Payment Solutions Limited ("EML") (ABN 30 131 436 532, AFSL 404131).

