

#### FEES & CHARGES SCHEDULE AND TRANSACTION LIMITS

## The purpose of the brochure containing the Fees & Charges and Transaction Limits:

The brochure containing the Fees & Charges and Transaction Limits detail banking relationship benefits and transactions for which a fee or charge maybe payable when using a Geelong Bank product or for Geelong Bank providing a service requested by you, applicable to our accounts. Some loan account fees and charges are shown however a full list of fees and charges will be disclosed in the loan offer document. The information in this brochure is subject to that loan offer document.

You should retain the Fees & Charges and Transaction Limits brochure for future reference, as the information will also apply to any further accounts that you obtain, or facilities for accessing these accounts. We do not have external shareholders who require dividends. Our profits are reinvested in Geelong Bank to either absorb new member costs or to help provide you with competitive products and services.

FORD CO-OPERATIVE CREDIT SOCIETY LIMITED ABN 74 087 651 456
TRADING AS GEELONG BANK | AFSL/Australian Credit Licence Number 244351

Fees and charges current as at 4 February 2025

# **Head Office:**

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#### TIPS FOR MINIMISING FEES.

- Check your balance via internet banking or download the Geelong Bank App
- Use EFTPOS to pay for goods and withdraw cash at the same time where possible
- Plan cash, ATM/EFTPOS withdrawals in advance
- Spread your transactions across the range of access facilities available to maximise your free withdrawals
- Use BPAY® to pay bills
- Set up electronic funds transfers (EFT) where possible
- Consolidate accounts (including loans and term deposits from other financial institutions) to take advantage of the banking relationship
- Make use of the Autosweep facility see below for more details

#### Autosweep:

Autosweep facility enables you to park your funds in a high interest savings account whilst helping you avoid insufficient funds fees by automatically transferring these funds to cover direct debits, ATM and EFTPOS transactions as required.

#### **Other Services:**

There are a number of other services that Geelong Bank can either offer you or arrange for you to use, please ask us and we will endeavour to provide the service for you. The costs for these other services will be available on application.

### **Government charges and taxes:**

Where government charges and taxes apply to any account, these will be passed on to members. These charges and taxes may be changed at any time and are charged to members at the rate set by each State or Federal Government.

#### **Transaction limits:**

#### Visa:

• You can withdraw up to \$1,000 per card per day in total, from either the ATM networks or EFTPOS terminals. At times a lesser daily limit may be applied and each individual merchant or other institution may impose additional restrictions.

## Cash over the counter at Geelong Bank per day:

• The maximum amount of cash that can be withdrawn over the counter on any one day from an individual account is \$2,000.

If you require more than \$2,000 in cash, 48 hours notice must be given (limits will apply).

# **Internet Banking Daily Electronic Funds Transfer (EFT) limit:**

- The standard daily limit for external transfers through Internet Banking and the Banking App is \$5,000 per day. International transfers standard limit is \$2,500 per day.
- Future dated external payments cannot be processed if they exceed the daily limit of \$5,000.
- We provide a 'Self Service' option where you can increase your limits to the maximum amounts listed below via Internet Banking only on the following payment types:

OSKO/NPP \$10,000 Standard transfer \$10,000 BPAY \$10,000 International Payments \$2,500

We recommend you reduce the limit back to standard once the transaction is complete.

To temporarily alter your transaction limit above the 'Self Service' limits, you must apply to us in writing during business hours via email to **info@geelongbank.com.au** 

Please be aware that EFT daily processing cut off time is 4.30 pm EST.

# **Fee Exemptions:**

Members under the age of 18 are exempt from the monthly service fee.

# **Banking relationship with Geelong Bank:**

At Geelong Bank our fee structure rewards our members' banking relationship. The banking relationship includes all savings, investment and loan account balances (excluding overdraft and credit card facilities) with combined minimum monthly balances of \$20,000 or more. Balances greater than \$50,000 earn more rewards. The banking relationship benefits are applicable for all your account types. See the following pages for your benefits. If applicable the monthly service charge and any activity fees will be debited on the last day of each month.

**Note:** From January 1, 2019 Geelong bank will no longer be part of the rediATM network so members using a rediATM branded ATM may incur a fee which will be disclosed when performing a transaction.

# \*\*S5 and S12 closed to new accounts

# AT CALL TRANSACTION/PASSBOOK ACCOUNTS

| Banking Relationship<br>\$50,000<br>or more | Total Access<br>Account<br>(S1) | Redi-Access<br>Account<br>(S13)       | Senior Savers<br>Account<br>(S65) | Affinity<br>Savers<br>(S8) | At-Call<br>Passbook<br>Accounts<br>(S5** & S12**) |
|---|---------------------------------|---------------------------------------|-----------------------------------|----------------------------|---|
| Monthly Service Fee                         | n/a                             | n/a                                   | n/a                               | n/a                        | n/a   |
| ATM   |                                 | Unlimited free at CBA, NAB or Westpac |                                   | n/a                        |   |
| EFTPOS                                      | unlimited free                  |                                       | n/a                               |                            |   |
| Over the counter cash wdls                  | unlimited free                  |                                       | unlimited free                    |                            |   |
| Internal Transfers                          | unlimited free                  |                                       | unlimited free                    |                            |   |
| Auto Sweep                                  | unlimited free                  |                                       | unlimited free                    |                            |   |
| BPAY  | unlimited free                  |                                       | unlimited free                    |                            |   |
| Direct Debit                                | unlimited free                  |                                       | unlimited free                    |                            |   |
| Electronic Funds<br>Transfer                | unlimited free                  |                                       | unlimited free                    |                            |   |

| Banking Relationship<br>\$20,000 - \$49,999.99 | Total Access<br>Account<br>(S1)       | Redi-Access<br>Account<br>(S13) | Senior Savers<br>Account<br>(S65) | Affinity<br>Savers<br>(S8) | At-Call<br>Passbook<br>Accounts<br>(S5** & S12**) |
|--|---------------------------------------|---------------------------------|-----------------------------------|----------------------------|---|
| <b>Monthly Service Fee</b>                     | n/a                                   | n/a                             | n/a                               | n/a                        | n/a   |
| ATM  | Unlimited free at CBA, NAB or Westpac |                                 | n/a                               |                            |   |
| EFTPOS   | unlimited free                        |                                 | n/a                               |                            |   |
| Over the counter cash wdls                     | unlimited free                        |                                 | unlimited free                    |                            |   |
| Internal Transfers                             | unlimited free                        |                                 | unlimited free                    |                            |   |
| Auto Sweep                                     | unlimited free unlimited              |                                 | unlimited free                    |                            |   |

| Banking Relationship<br>Up to \$19,999.99 | Total Access<br>Account<br>(S1)                                      | Redi-Access<br>Account<br>(S13) | Senior Savers<br>Account<br>(S65) | Affinity<br>Savers<br>(S8) | At-Call<br>Passbook<br>Accounts<br>(S5* & S12*) |     |
|---|--|---------------------------------|-----------------------------------|----------------------------|---|-----|
| Monthly Service Fee                       | \$5.00   | n/a                             | n/a                               | n/a                        | \$5.00  |     |
|   | exemption applies if minimum monthly balance is greater than \$3,000 | n/a                             | n/a                               | n/a                        | n/a   |     |
| АТМ                                       | 4 free per month<br>at CBA, NAB and<br>Westpac                       | combined total of               |                                   | combined total of          | unlimited free at<br>CBA, NAB and<br>Westpac    | n/a |
| EFTPOS                                    | unlimited free   | 10 free per<br>month            | . Iniimited tree                  | unlimited free             | n/a   |     |
| Over the counter cash wdls                | 4 free per month   | month month.                    | unlimited free                    | 4 free per<br>month        |   |     |
| Internal Transfers                        | unlimited free   |                                 | unlimited free                    | unlimited free             |   |     |
| Auto Sweep                                | unlimited free   |                                 |                                   | unlimited free             | unlimited free                                  |     |

## **SPECIAL PURPOSE SAVINGS ACCOUNTS:**

Monthly Service Fees do not apply to Special Purpose Saving Accounts.

The banking relationship benefits as detailed on page two are applicable for all your account types.

| The following table details account access and transaction limits. Direct debits are not permitted on these accounts. |  |  |   |   |
|---|--|--|---|---|
| On-Line Saver<br>Account<br>(S70)   | iSaver<br>(S80)  | Superfund Maximiser<br>Account<br>(S75)  | (S60) (S60 closed to new accounts)  | Mortgage Offset<br>Account<br>(S10)                 |
| 24 hour unlimited<br>access via *internet<br>banking only   | 24 hour unlimited<br>access via *internet<br>banking only  | 24 hour unlimited<br>access via *internet<br>banking only  | 24 Hours notice of withdrawal is required   | 24 hour unlimited access via *internet banking only |
| Over the counter staff<br>assisted transactions<br>will incur a \$10.00 fee<br>charged at the time of<br>transaction  | Over the counter staff<br>assisted transactions<br>will incur a \$10.00 fee<br>charged at the time of<br>transaction | Over the counter staff<br>assisted transactions<br>will incur a \$10.00 fee<br>charged at the time of<br>the transaction | Approved withdrawal requests without notice will incur a \$10.00 staff assisted transaction fee charged at the time of transaction. |   |
| A linked Geelong Bank<br>transaction account is<br>required   |  | Transaction fees are<br>not payable on this<br>account   |   |   |

<sup>\*</sup>Please refer to Internet Banking Daily Electronic Funds Transfer (EFT) limits above

The following table explains the number of cash withdrawals or debit transfers permitted on the S55, S2, S6, S7, S9 and S50 accounts per month and the cost of any subsequent transactions.

| Achieve Saver Account<br>(S55)   | Christmas Club Account<br>(S2)  | (S6, S7 and S9) (S6 and S9 closed to new accounts)  | Young Achiever Saver<br>Account<br>(S50)  |
|--|---|---|---|
| One <b>Free</b> transaction per month as follows:  One <b>Free</b> cash withdrawal OR One <b>Free</b> internal debit transfer  | Funds are at call from 1 November until 31 January. One withdrawal is permitted between 1 February and 31 October. Either: One <b>Free</b> cash withdrawal OR One <b>Free</b> internal debit transfer | One <b>Free</b> transaction per month as follows:  One <b>Free</b> cash withdrawal  OR  One <b>Free</b> internal debit transfer | No fees associated with<br>this account, although<br>withdrawals may affect<br>interest earned. |
| All <b>Subsequent</b> access during this time will attract a fee of \$2.00 each time and charged on the last day of the month. | All <b>Subsequent</b> staff assisted transactions will incur a fee of \$10.00. The fee will be charged at the time of withdrawal. At all other times the funds are at call.                           | Approval of additional withdrawals will attract a fee of \$2.00 each time and charged on the last day of the month.             |   |

## OTHER FEES AND CHARGES

| EXCESS WITHDRAWAL FEES (please refer to pages 2 & 3 for transaction limits)      |                     |
|--|---------------------|
| • ATM\$1   | .20 per transaction |
| • EFTPOS\$0  | .60 per transaction |
| • over the counter\$2  | 00                  |
| * ATM withdrawals/balance enquiries – you may be charged a fee by the ATM owner. |                     |
| BPAY transactions\$0   | .50 per transaction |
| Direct Debits\$0   | .50 per transaction |
| Declined electronic transaction fees:  |                     |
| ATM/EFTPOS and BPAY withdrawals declined due to Insufficient                     |                     |
| funds available and/or uncleared funds in the account\$1                         | .20                 |
| Account statement fee:   |                     |
| Replacement of previous month statement  | .00                 |
| Any other account statements previously issued\$5                                |                     |
| Periodical payments / Electronic Funds Transfer (EFT):                           |                     |
| • EFT via Internet\$0  | 0.50                |
| Over the counter (OTC) transactions that are forwarded electronically (EFT)      |                     |
| to another financial institution\$2  | :.50                |
| Variation to current regular periodical payment authority\$3                     | 3.50                |
| That are forwarded through the mail\$6   |                     |
| General:   |                     |
| Staff assisted transaction fee   | 0.00                |
| Cost of a duplicate deposit book  \$5  | 0.00                |
| Voucher/Record Search\$40  |                     |
| Overdrawn account fee\$25  | 0.00                |
| Inactive Account/Dormancy fee\$5   | .00 per month       |
| Company Search Fee\$15   | 0.00                |
| Dishonour Fees:  |                     |
| Dishonour of Direct Debit (inbound or outbound) where there are insufficient     |                     |
| funds available and/or uncleared funds in the account held with Geelong Bank     |                     |
| or other financial institution\$10   | .00                 |
| Travel and International Products / Services:                                    |                     |
| Telegraphic Transfer (Foreign Currency/AUD)\$30                                  | 0.00                |
| Telegraphic Transfer (Foreign Currency) Via Internet Banking (maximum transfer   |                     |
| amount \$10,000 AUD)\$15   | .00                 |
| • Cash Passport - 1.1% initial card load fee or \$15 (whichever is lower)        |                     |
| • Foreign Cheque Conversion < \$25,000 AUD (Existing Members Only)\$5            | .00                 |
| • Foreign Cheque Conversion > \$25,000 (Existing Members Only)\$50               | .00                 |
| Domestic Transfers sent via Swift  | .27                 |
| Transfers received via Swift   | .58                 |

### **INVESTMENT ACCOUNTS**

Withdrawal of ALL or PART of your Fixed Term Investment Account or Regular Income Investment Account during the term of your investment:

Where the funds have been invested for at least 75% of the term interest will be paid up to the date of withdrawal without penalty.

Where the funds have been invested for less than 75% of the term, any accrued interest on the amount that has been approved for early release will be paid at the penalty interest rate of 0.50%, plus any interest that has been previously paid during the current term of the investment on the amount of the approved early withdrawal will be recalculated at the rate of 0.05%, the difference being deducted from the principal amount that is being released. If the remaining balance falls into a lower tier then the interest rate on this remaining balance will alter.

If you withdraw part or all of your investment during the 5 working day period after the investment matures, the interest rate applicable between the maturity date and the date of withdrawal will be paid at the penalty interest rate of 0.05%.

### **LOAN FEES AND CHARGES**

The information in this brochure about fees and charges applicable to our loan products is indicative only. In some circumstances more than one fee may apply.

#### **Loan Establishment Fees:**

| Personal Loans\$220.00                 |  |
|--|--|
| Home Loans\$300.00                     | Additional charges apply if more than one property, includes |
|  | preparation/discharge.                                       |
| Affinity Home Loan Annual Fee \$295.00 | (Charged 31st March) each year                               |

### **Third Party Fees:**

| Legal Fees     | At Cost |
|----------------|---------|
| Valuation Fees | At Cost |

## **Mortgage Loans**

### **Administration Fees:**

| Variation Fee                                    | \$100.00 |             |
|--|----------|-------------|
| Portability Fee                                  | \$350.00 |             |
| Additional Security Fee                          | \$150.00 |             |
| Conversion/Switching Fee                         | \$300.00 |             |
| Production of Title Fee                          | \$350.00 |             |
| Discharge Settlement Fee (per security property) | \$300.00 |             |
| Settlement Rebooking Fee                         | \$100.00 |             |
| Construction Administration Fee                  | \$245.00 |             |
| Progress Payments Fee (construction loans)       | \$50.00  | each        |
| Guarantee Fee                                    | \$200.00 |             |
| Title Search                                     | \$20.00  |             |
| Value Home Loan Administration Fee               | \$8.00   | per month   |
| Fixed Rate Home Loan: Re-fixing Fee              | \$300    | Eff 20/2/22 |

#### **Fixed Rate Lock Fee**

- The Fixed Rate Lock fee is 0.15% of the loan amount or \$500, whichever is higher, capped at \$1,000 for loans up to \$2 million.
- For loans above \$2 million, the fixed rate lock-in-fee is 0.15% of the loan amount.
- The fee will be refunded if the loan does not proceed to funding.

## **Redraw Fees:**

| Affinity Home Loan Package and Mutual Home Loan (formerly Easy Start Home Loan)Nil |            |
|--|------------|
| Basic Home Loan (formerly Value Home Loan)   | per Redraw |
| All other Home Loans have a Nil redraw fee if redraw is via internet or            | '          |
| (Note: over the counter (OTC) first one free per month,                            |            |
| all additional OTC redraws \$15.00   | ner Redraw |

## **Personal Loans**

| \$8.00   |
|----------|
|          |
| \$30.00  |
| \$150.00 |
| \$50.00  |
|          |

**Stamp Duties, Lodgement Fees, solicitor's costs, valuation and progress valuation costs** - as charged by appropriate authority. Other third-party fees may apply.

# **VISA DEBIT CARD**

| Card Replacement Fee – payable when you request a replacement card                                    |
|---|
| International Conversion Fee – this is payable on all transactions made overseas on Visa Debit card3% |
| Chargeback/ATM Dispute – payable if cardholder wrongly disputes a transaction                         |