

# Redicard Maintenance, Replacement & Closure Form

Card Number: 584003199 \_\_\_\_\_ Expiry Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Cardholder Name: \_\_\_\_\_

Member Number: \_\_\_\_\_ Client Number: \_\_\_\_\_ Account Type: \_\_\_\_\_

Postal Address: \_\_\_\_\_

\_\_\_\_\_ P/Code: \_\_\_\_\_

## Please transfer Access of my Redicard from:

- S1 Total Access Account to A/c Type S \_\_\_\_\_
- S13 Redi Access Account to A/c Type S \_\_\_\_\_
- S65 Senior Saver Account to A/c Type S \_\_\_\_\_

## Please Link my Redicard to:

- Savings 2 A/c Type S \_\_\_\_\_
- Loan 1 A/c Type L \_\_\_\_\_

Members Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

## \*I request a new Redicard due to: (Tick appropriate reason)

- Redicard Damaged or faulty
- Unable to remember PIN
- PIN / Redicard not received
- Member has changed name
- Redicard taken by ATM
- Current Redicard retained by member

## Redicard is currently Linked to:

- Savings 2 A/c Type S \_\_\_\_\_
- Loan 1 A/c Type L \_\_\_\_\_

## Lost or Stolen Redicard

Lost / Stolen Date last used: \_\_\_\_/\_\_\_\_/\_\_\_\_ Amount: \$ \_\_\_\_\_ Time: \_\_\_\_\_ am/pm

If stolen, date \_\_\_\_/\_\_\_\_/\_\_\_\_ and place \_\_\_\_\_ report was made to the police.

Describe how loss or theft occurred: \_\_\_\_\_

I acknowledge that the replacement Redicard and PIN will be issued shortly by Geelong Bank and that they will operate under the same terms and conditions as were applicable to the original Redicard and PIN. I also understand that there will be a charge of \$5.00 for my replacement card/s or PIN/s

Members Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

## \*Closure of Redicard and ATM Facilities with Geelong Bank

Please close my Redicard and ATM facilities with Geelong Bank.

Members Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**\* NOTE** - The old redicard is to be handed in to Geelong Bank and you should witness the destruction by Geelong Bank's employee (if applicable).

**OFFICE USE ONLY**

\$5.00 fee charged  Yes  No Credit to GL 3.2.6 (Typing in R/Card beside amount)

**LIMITS ON REPLACEMENT REDICARD (ATM35 - Input Card Number)**

Offline Withdrawal Limit: \$ \_\_\_\_\_ OnLine Limit: \$ \_\_\_\_\_ POS Pre-Authorised: \$ \_\_\_\_\_

**HOT LIST REDICARD ON SYSTEM**

1. Bring member into focus
2. Click on relevant A/c
3. Click 'Change' on relevant ATM card
4. Is this the correct card? Y
5. Option 1 - Maintain Status
6. Option 2 - Lost or Option 3 for Stolen
7. P (Propriety Use) - Enter
8. OK to update the new details? Y Enter

**LOST / STOLEN REDICARDS**

Hotline for after hours use by members only 1800 648 027. Staff not to use this number during business hours as the Credit Union will be charged a fee.)

Staff Members Signature \_\_\_\_\_ Operator No: \_\_\_\_\_